Limited Warranty

Subject to the terms below 3M warrants to the end user of 3M™ Building Window Film ("the Product") for the project identified in the fully completed Record of Installation (as defined below) against peeling, cracking, crazing or delamination ("Defects") for the periods set out in the table below.

This Warranty is only valid where:

- The appropriate Product has been selected for the relevant application based on 3M technical bulletins and guidance; and
- The Product has been applied, maintained and cleaned strictly in accordance with the instructions as outlined in the 3M Window Film Wet Installation Instruction Bulletin; and
- The Record of Installation was fully completed and signed at the time of completion of the installation and this is supplied along with any notice of defect; and
- 3M™ glass check analysis has been performed where applicable and documented with the Record of Installation; and
- The customer notifies the 3M Window Film Dealer or Installer in writing within one month of the Defect appearing. Documents required include the completed Record of Installation, Glass Check analysis if appropriate, sample of material with defect and/or photos of the Defect.

This Warranty is not valid where:

- It is made outside the relevant Warranty Period; or
- The Record of Installation was not fully completed and signed at the time of completion of the installation; or
- The Product is removed by the customer before 3M or the 3M Window Film Dealer or Installer have inspected a reported Defect; or
- The failure is due to a glass or a framing system failure; or
- The Product has been modified or repaired by a person not authorized by 3M; or
- The Product has been subjected to abnormal use, misuse or neglect; or
- The Product has not been installed in line with the installation guidelines recommended in the 3M Building Window Film Installation Instruction Bulletin; or
- 3M™ glass check analysis has not been performed where applicable and documented with the Record of Installation; or
- The Defect is due to a lack of, or improper maintenance and cleaning not in conjunction with 3M´s recommendations; or
- The Product was more than 5 years old since the date of manufacturing before it was installed; or

- Prior to the installation, the Product was not stored in its original packaging nor under the environmental conditions as recommended by 3M.

Other than as provided by law or regulation this Warranty is given in place of and excludes all other warranties and conditions, whether expressed or implied by statute or common law. Other than the Limited Remedy below 3M shall not be liable for any direct, indirect or consequential loss or damage whatsoever whether arising from the supply of the product, its use, from any defect or failure in its performance or in any other way.

Many factors beyond 3M's control and uniquely within the user's knowledge and control can affect the use and performance of a Product in a particular application. Given the variety of factors that can affect the use and performance of a Product, the user is solely responsible for evaluating the Product and determining whether it is fit for a particular purpose, suitable for user's method of application and will fulfil the local law for windows. All issues regarding warranty and liability for the product and the effect of its use are governed in accordance with the provisions of the appropriate contract of sale unless local laws dictate otherwise.

Limited Remedy

3M's entire liability in the event of a valid Warranty claim shall be limited to refund of the price paid to 3M of the Product which 3M accepts was Defective. If the project is carried out by a 3M Select Partner, users will qualify for the Select Program Warranty terms which may include compensation for product and certain labour costs. 3M shall have no liability for any other losses or damages howsoever arising.

Warranty Periods for 3M Building Window Films in Building Applications for Climate Zones 1,2,3

Climate Zone 1 (North, Central & East Europe, Russia, Italy north of Rome)
Climate Zone 2 (Mediterranean Europe, South Africa)
Climate Zone 3 (Middle East, Arabian Peninsula, Africa)

3M™ Sun Control Window Films for interior application				
	Climate Zone 1 and 2		Climate Zone 3	
	Vertical and horizontal application		Vertical and horizontal application	
Prestige	15 years		15 years	
Night Vision	12 years		12 years	
Silver	10 years		10 years	
Silver Plastic	7 years		7 years	
Neutral	10 years		10 years	
Nickel	10 years		10 years	
Ceramic	15 years		15 years	
3M™ Sun Control Window Films for exterior application				
	Climate Zone 1 and 2		Climate Zone 3	
	Vertical application (90° to 75°)	Horizontal application (74° to 0°)	Vertical application (90° to 75°)	Horizontal application (74° to 0°)
Prestige Exterior**	10 years	7 years	7 years	5 years
Silver Exterior*	7 years	5 years	4 years	2 years
Neutral Exterior*	7 years	5 years	4 years	2 years
Silver Plastic*	4 years	3 years	NA	NA

3M™ Safety and Security Window Films for interior installation		
	Climate Zone 1 and 2	Climate Zone 3
	Vertical and horizontal application	Vertical and horizontal application
Scotchshield™ Ultra	15 years	12 years
Scotchshield™ S2400	10 years	10 years
Standard Safety	10 years	10 years
Impact Protection Adhesive (IPA)	Same warranty as the safety film it is attaching	Same warranty as the safety film it is attaching
Anti Graffiti (AG-4)	1 year	1 year

3M™ Safety and Security Window Films for exterior application				
	Climate Zone 1 and 2		Climate Zone 3	
	Vertical application (90° to 75°)	Horizontal application (74° to 0°)	Vertical application (90° to 75°)	Horizontal application (74° to 0°)
Safety Exterior**	7 years	5 years	7 years	5 years

3M™ Safety and Solar Combination Window Films for interior installation		
	Climate Zone 1 and 2	Climate Zone 3
	Vertical and horizontal application	Vertical and horizontal application
Scotchshield™ Ultra Prestige	15 years	15 years

3M™ Climate Control Window Films for interior installation		
	Climate Zone 1 and 2	Climate Zone 3
	Vertical and horizontal application	Vertical and horizontal application
All Seasons Amber	10 years	10 years

3M™ FASARA™ Glass Finishes for interior installation			
	Climate Zone 1, 2 and 3		
	Interior with no exposure to UV light, vertical only	Interior with exposure to UV light, vertical only	Exterior, vertical only
Aerina, Altair, Arpa, Arpa Black, Arpa Crystal, Astral Silver, Aura 9, Buckram, Buckram Pearl & Grey´, Canvas, Canvas Champagne Gold, Chamonix, Cielo, Cloud, Cloud Narrow, Cloud Narrow blue-gray, Cloud Narrow dark-grey, Cloud narrow light-grey, Cross Hairline Matte, Cross Hairline Matte Light Grey, Cross Hairline Sucre, Cross Hairline Milky, Cut Glass, Cut Glass Pearl, Diamond, Essen, Fine, Fine String, Glace, Frost Walnut, Frost Walnut Smoke, Grain Champagne Gold, Fusion Pearl, Hairline Matte, Illumina, Illumina Alpha, Illumina Silky s, Illumina Silky w, Illumina Silver, Illumina-g, Kanon, Lausanne, Lattice, Leise, Linen, Linen Crystal, Lontano, Luce, Luna 6, Luna 9, Mare, Matte Crystal i, Matte Crystal 2, Milky Crystal, Milky Milky, Milky Milky blue grey, Milky Milky dark grey, Milky Milky light grey, Milky White, Pyrgos, Opaque White, Oslo, **Paracell**, Pixela, Reflect, Rikyu, Sabrina, Safari, Safu, Sagano, Seattle, Seattle Fine, Sensai Linen, Sensai Linen Champagne Gold, Shizuku, String, String Reverse, Vista, Shutie, Shutie Black, Slat, Slat g, Straight Washi, Tsurugi, Vega, Venetian, Weave Pearl, Weave Pearl Dark Grey, Wind, Yamato, Transparent AR	5 years	3 years	-
Frost Matte, Frost Sucre, Matte Crystal 2, Milky Crystal	3 years	3 years	3 years
Brushed Black, Fibril, Illumina-PR, Illumina Seamless-PR, Illumina Seamless-S2, Illumina Seamless-W2, Mist-PR, Mist-S. Mist-W, Oval, Pop-S, Pop-W, Sand, Shigure, Shigure Black, Shigure Grey, Terrazzo, Terrazo Black, Travertine, Travertine Black	3 years	1 year	-
Opaque Black, Illumina Black	2 years	-	-

3M™ Dichroic Glass Finishes for interior installation		
	Climate Zones 1, 2 and 3	Climate Zones 1, 2 and 3
	Vertical without exposure to UV light	Vertical, on indoor side of exterior wall glass
DF-PA Chill	10 years	7 years
DF-PA Blaze	10 years	7 years

3M™ Dichroic Glass Finishes for exterior installation		
	Climate Zones 1, 2	Climate Zone 3
DF-PA Chill	5 years	5 years
DF-PA Blaze	5 years	5 years

3M™ Crystal Glass Finish 7725 series			
	Climate Zone 1	Climate Zone 2	Climate Zone 3
Vertical outdoor exposure	7 years	5 years	3 years
Interior application	15 years	15 years	15 years

3M™ Scotchcal™ Glass Finish 5525 series			
	Climate Zone 1	Climate Zone 2	Climate Zone 3
Vertical outdoor exposure	4 years	3 years	2 years
Interior application	5 years	5 years	5 years

* Edge sealing is mandatory for warranty on these products. Edge sealer options include, 3M™ Hybrid Adhesive 760, 3M™ Edge Sealing Tape 3695A, 3M™ Edge Sealer 4150S. Neutral cured, UV stabilized silicones from other suppliers may be used to edge-seal 3M™ Building Window Films. However, the silicone itself will not be covered under this warranty.

** Edge sealing is only mandatory on edges that could be exposed to pooling of water or snow.

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Approved Dealer /

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Golden Glass
PROTECTION